

## Community Options Program

A service funded under the Home and Community Care Program (HACC) that provides individually tailored services to support people with complex needs wishing to remain at home in their local community.

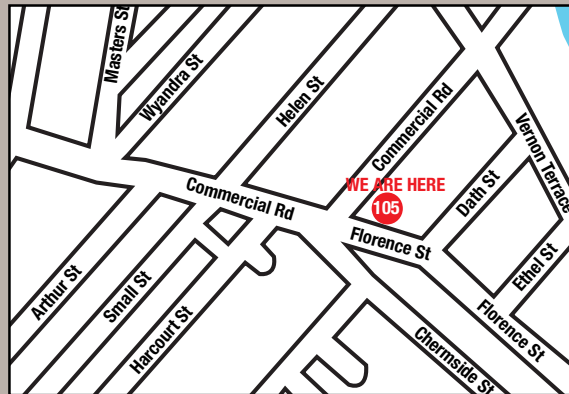
These services include:

- Case Management – coordination and monitoring of support
- Domestic Assistance – support with household tasks
- Personal care – support with showering/medication
- Social support – support with shopping and accessing the broader community
- Transport to medical appointments & recreational activities
- Meal preparation
- Respite – supporting carers to have a break

*“The confidence I feel in knowing support is at hand is very reassuring.”*



P.O.BOX 735  
New Farm QLD. 4005  
tel 07 3252 3488  
fax 07 3252 3688  
admin@footprintsinc.org.au  
www.footprintsinc.org.au  
ABN 151 002 774 92



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# Community Options Program



*positive steps forward, every day*

**Footprints in Brisbane is a not for profit, incorporated, community based organisation which has been established for over 18 years.**

### **Eligibility**

Older and younger people with disabilities who have complex or fluctuating care needs are eligible for services.

### **Geographical Area Covered**

The program services the City and inner Northern Suburbs including:

- Albion
- Ascot
- Bowen Hills
- Clayfield
- Fortitude Valley
- Hamilton
- Hendra
- Herston
- Kelvin Grove
- Lutwyche
- Newstead
- Spring Hill
- Windsor
- Woolloowin

### **Referrals**

A medical referral is not necessary and referrals may be accepted from family, friends, community services, health professionals or you can contact us directly.

### **Case Manager Support**

Your Case Manager will:

- Help you identify types of services you may require to meet your individual needs
- Provide you with information about other support services and assist you to access them as required
- Plan, manage and review your service plan as an ongoing service
- Advise you of your rights and responsibilities

### **Costs**

Community Options Services are subsidised but a nominal fee is appreciated as a contribution. Your Case Manager will discuss costs with you and you will not be denied services if you are unable to contribute.

☞ **Centre Based Activities Program**

☞ **Homeless Outreach Program**

☞ **Resident Support Program**

☞ **Community Aged Care Packages**

☞ **Resident Recovery Program**

☞ **Community Options Program**

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